



Dow, the Downstain  
A Spotless Reputation

A publication of Dow Building Services  
[www.dowservices.com](http://www.dowservices.com)

**DOW** information

Arkansas Business

**BEST**  
OF **BIZ** 2016

**CONGRATULATIONS to US!**

**We did it again Team! DOW won The Best of Biz award again for Best Cleaning Company in 2016. Thanks to all our customers who voted for us and thanks to all the employees whose hard work and quality service made it happen!**

***Reggie Cowan, Hot Spring Area Manager Retires***



After 21 years of loyal service, our Hot Springs Area Manager, Reggie Cowan decided he would rather live the simple life and so he retired on December 31, 2016. His dedication and commitment to DOW, its' employees and most importantly, its' customers, has been absolutely second to none since day one. For that we will always be immensely grateful.

Reggie, you are without a doubt leaving some mighty big shoes for your incumbent to fill. On behalf of DOW, its' employees and the many clients you have served over the years, we wish you a long and happy retirement.

**CONGRATULATIONS, REGGIE!**

# Andrew Klich is new Hot Springs Area Manager

Andrew is a native of the Chicagoland area and graduated from John Hersey High School. He attended the University of Illinois Circle Campus until he enlisted in the U.S. Air Force, serving three tours, with 120 days in Iraq during the Desert Shield conflict. While in the Air Force, he completed management training, Non-Commission Officer training, and received several commendations and awards for his service.

Before moving to Arkansas, Andrew worked nine years for Midwest Restoration Services, a fire and water restoration company in Batavia, IL as their warehouse manager and one of their project managers. During those nine years, Andrew received extensive fire and water restoration training, including certifications in electronics cleaning and management training.

Andrew and his wife, Cheryl, moved to Hot Springs Village in August of 2015 to be near Cheryl's family. Andrew joined DOW Building Services in November of that year where he has worked as the North Hot Springs Area Supervisor.

The knowledge, skills, and leadership abilities he has brought to DOW have been a welcome addition to the Hot Springs branch.

Let's all welcome Andrew to DOW. We are very grateful that you found your way to Arkansas!



Andrew Klich

# Health Hero is Evangeline Carr



Evangeline Carr

Congratulations goes out to Evangeline Carr for being recognized as our 4th Qtr Health Hero. Evangeline has worked for DOW at Drew Memorial Hospital in Monticello for 5 years.

Her Manager, Samantha Kilgore (aka Sam) has this to say about Evangeline. "I have had the pleasure of working with her 4 of her 5 years here at DREW. She is dependable and very hardworking and is excellent at training others. One can truly say she is good at her job. Thank you Evangeline (aka Van) for all that you do!"



Reggie retirement party pics!



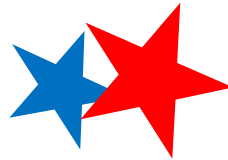
## Employee of the Month is Caty Martin

Employee of Month goes to Catherine (Caty) Martin. Caty cleans our Vet Care account in Jonesboro. They love her there and she loves the animals.

Kristin West, Jonesboro Area Manager says this about Caty. "Caty works hard to keep the building clean and she always makes sure her closet and supplies are ready to go for the next

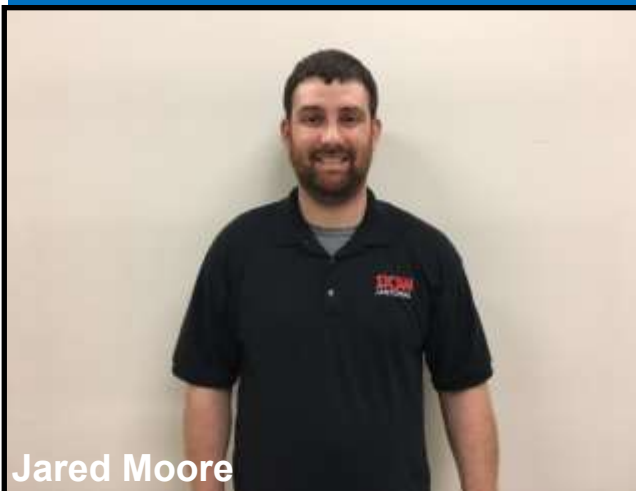
day, In addition, she's always willing to fill in where ever I might need her".

Kristin continues saying, "I can't thank her enough for all the hard work she puts in with us at DOW. Thank you, Caty, for being a part of the Jonesboro Team"!



Caty Martin

## Jared Moore wins Clean Vehicle Award



Jared Moore

Jared Moore is our winner of the Clean Vehicle Award for January. Jared has worked for DOW as a Floor Tech for the last 9 years.

His Supervisor, Raymond Ragland has this to say about Jared. "Jared keeps his truck clean all the time. I don't have to ask him

to do it, it's just always done".

Thank you Jared for all your hard work. We appreciate you and your clean truck!



## Katrina Butler gets Clean Closet Award

Katrina Butler has been with DOW since 8/18/16. Katrina cleans the Apac building in Fayetteville, does a great job and is always within the budgeted time.

According to Ramona Meeker, the NWA Area Manager, "Katrina's supplies are plentiful and orderly and her closet is always clean. In addition, she has a great attitude and is always willing to do anything the customer needs".



Thank you Katrina for all your hard work!

Thank you Katrina for all your hard work!

-- Ramona



Katrina Butler

To inquire about DOW's services or special pricing, contact Sara Hicks today at 501-791-2900 or shicks@dowservices.com.

**JANUARY BIRTHDAYS**

Michael Kildow	Jan 2
Kimberly Hendricks	Jan 2
James Harper	Jan 6
Donna Keaton	Jan 8
Jessica King	Jan 8
Laura Median	Jan 9
James Davis	Jan 9
Alison Hobson	Jan 11
Lorenzo Duke	Jan 11
Brian Eddy	Jan 11
Gladys Snyder	Jan 11
Amber Walker	Jan 13
Jackie Henson	Jan 13
Michael Harris	Jan 15
Susan Haley	Jan 20
Travis Baldrige	Jan 20
Timothy Alford	Jan 21
Robert Burnett	Jan 21
Samantha Kilgore	Jan 22
Marsheena Lance	Jan 26
Constance McClure	Jan 27
Amber Ganaway	Jan 30
Brenda Rosson	Jan 31
Lindsey Lyles	Jan 31



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Our Deepest sympathy goes out to Reggie & DiAnna Cowan in the death of Reggie's sister, Deborah Bennett, who passed away December 28, 2016. Reggie, please accept our sincere condolences.

**JANUARY ANNIVERSARIES**

Daren Walker	22 yrs
Katheryn Harper	22 yrs
Kathy Hughes	16 yrs
Adam Williams	12 yrs
Carolyn Hill-King	10 yrs
Tmothy Alford	10 yrs
Eugene Gray	10 yrs
Ray Wolff	8 yrs
Ramona Meeker	7 yrs
Sharron Perry	6 yrs
Gary Mitchell	5 yrs
Shane Coy	4 yrs
Helen Rice	3 yrs
Edward Allen	2 yrs
Gregory Hitchcock	2 yrs
Mona Matthews	2 yrs
Willie Moore	2 yrs
Barbara Rimmer	1 yr
James Harper	1 yr
John Brown	1 yr
Jacob Cox	1 yr
Paul Clark	1 yr
Bruce Henman	1 yr

*Happy Anniversary*