



A publication of Dow Building Services
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DOW *information*

DOW – SPRINGDALE

Ribbon Cutting and Open House

Our long overdue move to our permanent home in Springdale is behind us, and we're super excited to share these pictures with you of our ribbon cutting and open house held on January 18th. Here's a major shout out to the Springdale Chamber of Commerce for attending in force and to those customers who came and helped us celebrate. Also, a huge thank you to the NWA Area Manager, Ramona Meeker and her amazing crew who worked incredibly hard over the last several months to make this all come together as it has. Congratulations!



DOW's new Springdale location



Ramona Meeker welcoming our guests.



It's official!

Employee Shout-Outs

An email I received from the Facilities Sourcing Coordinator at DaVita Dialysis.....

"I was just speaking to an FA at a center about an issue with a different provider, but during the conversation she told me that she has Dow Building Services at her other center, #11479 Diamond State Dialysis in NLR and she is very happy with you guys".

"She said if there is an issue, they call and there is a manager there that same day going through a checklist to make sure they are taken care of. So, I just wanted to pass that along and say thanks for the partnership!"

You're welcome, Tiffany Shifflett, and thank you for sharing her comments with us!

Her co-worker at DaVita, Diane Prevost, Sourcing Contracts Manager, sent me the following in response to Tiffany's email.... My new favorite mantra!

**YOU CAN'T
FAKE
AWESOME**

Here's an email from Debbie Davis, Conway Outpatient Surgery Center to Craig Scott, North Side Area Manager.....

I want to tell you what a great job Julius does. He is ALWAYS consistent. I never find anything that he has not cleaned well. I know he is human, but I can't find any fault with his work. He is a dependable, conscientious and a dedicated employee. He has a very kind, gentle heart and that makes him a valuable asset to DOW and to me. The Floor Techs also do a great job; these floors shine!!

I am always so happy when patients and visitors tell me how clean our facility is. It makes recommending DOW a pleasure!

Thank you, Debbie for your comments!



It's another boy for DOW's Samantha Kilgore, Environmental Services Director at Drew Memorial Hospital. Ja'Dayveon Kilgore was born at 12:54 pm on January 23rd, and coming into this world at 6 lbs, 5 ozs and 20" long. Here's a few pictures from her recent baby shower at the hospital, including a brand new pic of mama with baby, big brother and daddy. Congratulations, Kilgore family!



Employee of the Month is James Krueger

Meet James Krueger, our Employee of the Month for February. James works for DOW as a Floater at our Springdale location.

Ramona Meeker, Northwest Arkansas Area Manager, had this to say, "James came to us without a lot of experience in cleaning, however, he was determined to learn and we were determined to train him".

"Ramona goes on to say, "he's become one of the most

dependable employees that we have at this branch. He fills in on openings we have during the day and is very diligent in completing his work in the evening in a timely manner. We are very pleased to have him as a team member".

Congratulations, James!



James Krueger

Kathy Hughes win Clean Closet Award



Kathy Hughes

The Clean Closet Award for February goes to Kathy Hughes. Here's what Andrew Klich, Hot Springs Area Manager has to say about Kathy. "Kathy cleans two of the First Step Old End buildings in Hot Springs. She has worked for DOW for a little over **17 years** and always shows that she has the upmost respect for her building. Needless to say, she gets the job done the right way".

Andrew goes on to say, "Kathy Hughes is a true asset to my team here in Hot Springs. I always know if she is at work, the job will be done correctly and on time. Her closet is organized and always clean and ready for the next day. Thank you, Kathy for all the hard work and time you put in for DOW. We appreciate you."



Kristy Jemison gets Clean Vehicle Award

The Clean Vehicle award for February goes to Kristy Jemison. Kristy works for DOW at our Jonesboro branch.

Here's a few words from Kristin West, Jonesboro Area Manager, about Kristy. "Kristy is my right hand lady. She is a great employ-



ee who's been here with me for three years and does an awesome job"!

Kristin shares a few more words about Kristy..... "not only does she do her job extremely well, she keeps her truck clean and organized at all times".

Thank you ,Kristy for your hard work here at DOW in Jonesboro!

~Kristin



Kristy Jemison

To inquire about DOW's services or special pricing, contact Sara Hicks today at 501-791-2900 or shicks@dowservices.com.

FEBRUARY BIRTHDAYS

Phillip Owens	Feb 1
Falecia Tolefree	Feb 1
Shanina Everrett	Feb 4
Katrina Butler	Feb 5
Shirley Paxson	Feb 7
Shelva Spradlin	Feb 7
Tony Gupton	Feb 8
Tawana Johnson	Feb 8
Eddie White	Feb 9
Tammy Ramirez	Feb 9
Karen Tackett	Feb 10
Bernard Null	Feb 11
Tommie Hardrick	Feb 14
Latasha Russel	Feb 16
Barbara Null	Feb 16
Rochelle Rockins	Feb 17
Shannon Robinson	Feb 17
Gregory Channell	Feb 17
Alex Johnson	Feb 18
Christopher Armstrong	Feb 19
Charles Roberson	Feb 19
Claude Green	Feb 26
Johnny Ragsdale	Feb 26
Rose Woods	Feb 27
Sharon Stroud	Feb 27



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Our deepest sympathy goes out to Jacqueline Crompton in the death of her brother-in-law, Tenny L. Johnson. Jacque, please accept our sincere condolences.



FEBRUARY ANNIVERSARIES

Billy Smith	13 yrs
Craig Scott	12 yrs
José Garcia	10 yrs
Michael Lindsey	9 yrs
Susan Haley	6 yrs
Marsheena Lance	5 yrs
Taylor Burton	4 yrs
Harry Sherman	4 yrs
Daren Walker	3 yrs
Marsha Trusty	3 yrs
Pamela Gregory	3 yrs
Shelia Stubbs	3 yrs
Donald Whitney	3 yrs
Kassandra Oldham	2 yrs
Austin Green	2 yrs
Ana Jimenez-Soto	2 yrs
Callie Simmons	1 yr
Ira Bearden	1 yr
Ferrin Macon	1 yr

Happy Anniversary