



Dow, the Downstair

A Spotless Reputation

A publication of Dow Building Services
www.dowservices.com

DOW information



Health Hero goes to Felicia Tolefree

Congratulations goes out to Felicia Tolefree for being named our Health Hero of the 3rd Quarter. Felicia works for DOW at the DaVita Dialysis clinic in Crossett, AR.

When you have an account in an outlying city, it is important to have someone you can count on. Felicia is one of those people. According to her Area Supervisor, Tony Gupton, "Felicia is very dependable and reliable, and to top that off, she is a very good cleaner."

Tony goes on to say, "I can count on her to fill in for me whenever I need her to cover additional days, and Felicia also gets very high marks from the workers at DaVita".

It sounds to me like this award is very well deserved.....Congratulations, Felicia!



Felicia Tolefree



Employee Shout-Out

....Here's an email sent to Larry Tanner and Craig Scott from our boss, Jessi Spencer at AFCU. Jessi forwarded an AFCU employee's shout out to DOW employee, Linda Cole!

Good morning! I wanted to make sure you both knew about this. Please let her know how much Mandy and I appreciate what she did!

Here's Mandy Tarrant's email.....This wonderful lady, Linda Cole is with the cleaning crew. She gave me a call to let me know that she saw a \$20 bill on the floor of my office and wanted to make sure that I saw she put it on my chair!

As Heather and Kara knows, I had a \$20 bill in my pocket and couldn't find it Tuesday (or Wednesday when I was home sick) and was worried that I just lost it and had to deal with it.

It is rare to have people be so honest and caring now a days and I truly appreciate her random act of kindness! I hope this makes it to her supervisor!

It sure did, Mandy, and it also made the company newsletter. Jessi, thanks for letting all of us know. We love shout outs!!



Gary Walling

Meet Gary Walling, our new Site Manager at Baxter Healthcare in Mountain Home. Gary has been in the janitorial business for 15-1/2 years. He has been at Baxter for about 1-1/2 years training under Bill Porterfield who recently retired.

Some of his bio reads "I enjoy dealing with people and doing what it takes to satisfy the customer. I give credit to the employees in making Baxter a great place to work. I also am blessed to work for Dow Building Services and look forward to many more years working at Baxter."



Safety Topic of the Month: Health, Hygiene & Flu Protection

Tips for avoiding the flu this season:

- Wash your hands.
- Avoid close contact with people that are sick.
- Drink lots of water.
- Cover your mouth and nose.
- Avoid touching your eyes, nose and mouth.
- Get plenty of sleep.
- Get a flu shot!

Remember, by following these simple health and hygiene tips, you just may stop the flu from catching you this season!



We lost one of our own this past month. Mr. Donald Whitney had been out sick fighting cancer for a while. He worked for us since February, 2015, first at CARTI and then at First Security Bank. Several of the FSB Managers and employees always spoke very highly of him and his work performance. He was an outstanding employee and an even better person. Our deepest sympathy goes out to his family. He will definitely be missed.

Our Deepest Sympathy also goes out to Bill Hadley in the passing of his brother, Ronald "Ronnie" Allen Hadley, who passed away on September 27th. Bill, please accept our sincere condolences.

Employee of the Month is Patty Backhaus

October's Employee of the Month goes to Patty Backhaus, who cleans at the Baxter Facility in Mountain Home. Patty has worked for DOW for 3-1/2 years now, and has become an important part of the DOW team.

Her Supervisor, Robert Mawhinnie and Site Manager, Gary Walling both agree on this. "Patty is a great team player and

a valuable asset to our staff at Baxter. Patty does all that is asked of her on a daily basis, as well as going far and beyond when not being asked. Thanks for all your hard work."

Congrats, Patty!



Patty Backhaus

Brooke Landis wins the Clean Vehicle Award



Brooke Landis

The Clean Vehicle Award for October goes to Brooke Landis. Brooke works as a Day float/office assistant in our Springdale office..

Here's a few comments from Ramona Meeker, NWA Area Manager. "Brooke has only been with us a few months but I don't know what I would do without her. Brooke is a great float, and a big help to me in the office".

Ramona goes on to say, "Brooke keeps a close eye on all the DOW vehicles. Keeping them washed and vacuumed out is part of her responsibility and she does a great job. Thank you Brooke for being a great team player".



Clean Closet Award goes to Claude Smith

October's Clean Closet winner is Claude Smith. Claude works for DOW at First Security Bank in Searcy on Beebe Capps and South Main Street. He also cleans at CenterPoint Energy/Searcy as well.

His Area Supervisor, Kendrick Cross says, "Claude is an awesome worker and I really appreciate him! Not only is he a great cleaner, but he

keeps his closets clean, in good order and well stocked".

Great job, Claude. Congratulations!



Claude Smith

To inquire about DOW's services or special pricing, contact
Sara Hicks today at 501-791-2900 or shicks@dowservices.com.

OCTOBER BIRTHDAYS

Alan Armes	Oct 1
Kristin West	Oct 1
Shelia Stubbs	Oct 4
Brandi Moore	Oct 5
Michael Kellum	Oct 5
Eric Wilson	Oct 6
Katheryn Harper	Oct 7
Nicole Acklin	Oct 8
Lesha Melendez	Oct 8
Claude Smith	Oct 9
Carla Kelley	Oct 10
David Simpson	Oct 10
Rodney Crite	Oct 10
Robin Davis	Oct 10
Autry Ruff	Oct 13
Samantha Finney	Oct 13
Bill Hadley	Oct 14
Antoinette Duckworth	Oct 15
Shayla Foster	Oct 16
Andre May	Oct 16
Pamela Gregory	Oct 17
Michael Thomas	Oct 17
Alexis Hawthorn	Oct 18
Linda Jackson	Oct 21
Steve Anderson	Oct 21
Dorothy Morales	Oct 21
Ulysses Carter	Oct 22
Dayna Hansen	Oct 23
Callie Simmons	Oct 23
Darrell Doby	Oct 25

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OCTOBER BIRTHDAYS, cont.

Randy Carrales	Oct 26
LaTasha Ollison	Oct 26
Alisha Leach	Oct 26
Felicia Flanery	Oct 27
Carissa Miller	Oct 27
Odel Snider	Oct 28
Dow Worsham	Oct 28
Rita Davis	Oct 28
Jeffery Young	Oct 28
Chelsey Busby	Oct 29
Ira Bearden	Oct 29
Virginia Nesbitt	Oct 30
Michelle Cook	Oct 31

OCTOBER ANNIVERSARIES

Larry Tanner	28 yrs
Sonia Worsham	26 yrs
Alan Armes	24 yrs
Anthony Molden	9 yrs
Miguel Harvey	5 yrs
Kristy Jemison	5 yrs
Carolyn Mitchell	4 yrs
Jo Smith	4 yrs
Brian Eddy	4 yrs
Jeffery Stone	3 yrs
Sherry McCray	3 yrs
Charles Backus	3 yrs
Secquoya Reed	3 yrs
Timothy Sparr	1 yr
Angela Tollette	1 yr
Crystal Quinn	1 yr
LaWanda Trujillo	1 yr
Wilfredo Melendez-Romero	1 yr
Lesha Melendez	1 yr
Roderick Boyd	1 yr
Shaquita Arnold	1 yr
Linda Cole	1 yr
Angela Canady	1 yr
Aretha Dawson	1 yr