

A publication of Dow Building Services
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DOW information

From the DOW Family to yours.....



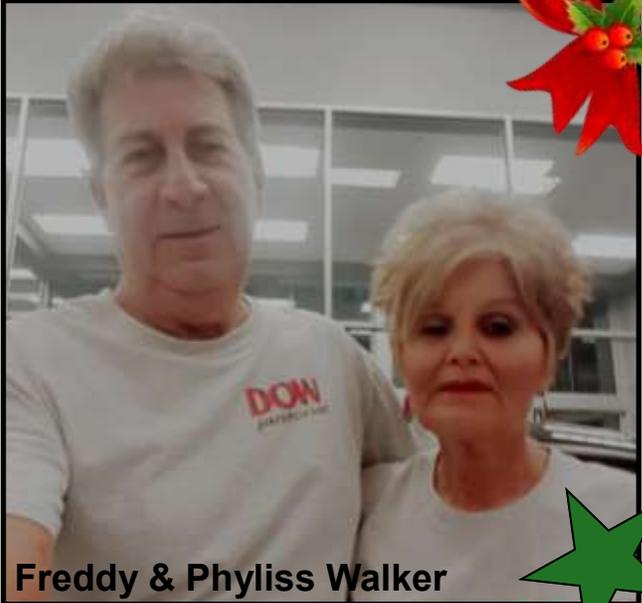
*Merry Christmas
and Happy New Year!*

Janus Award goes to Freddy & Phyllis Walker

The 4th Quarter Janus Award goes to a very deserving duo, Freddy and Phyllis Walker. They started with DOW on 6/26/17, cleaning McLarty Daniel Chrysler Dodge Jeep. On the weekends, they clean both Chrysler Dodge Jeep and McLarty Daniel's Ford building as well.

According to their Area Manager, Ramona Meeker, "they go above and beyond, not just in cleaning, they truly care about the customer". Ramona goes on to say, "they exceed all my expectations. They have never missed a day of work, and have only asked for one day off to attend a family event. We are very proud to have them both as part of our Team at DOW's Springdale branch".

Thank you,
Ramona



Freddy & Phyllis Walker



Employee Shout-Outs

To Whom it may concern,

In this day and time it seems the only feedback a company gets on its employees and the job they do is negative. Well I feel compelled to write a little note complimenting the honesty and work ethic of one of your employees.

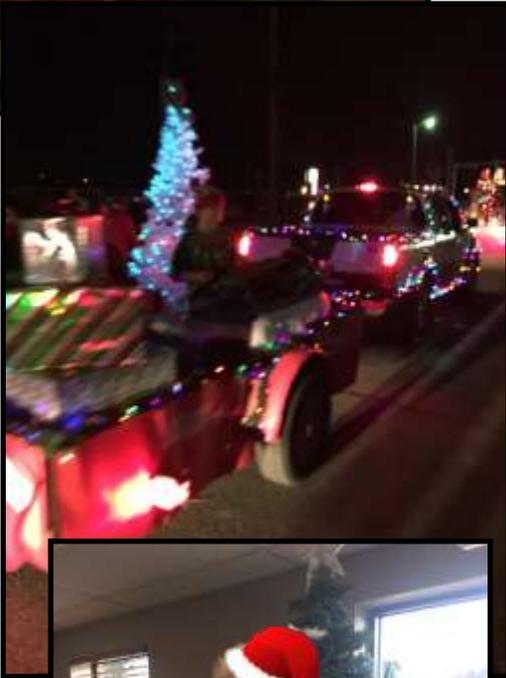
A year or so ago on a Friday, I misplaced my billfold. Little shy of a \$1,000 cash and all my credit cards. Needless to say the sinking feeling I got in the pit of my stomach. I came to work and found it up under the keyboard. Just enough to hide it from sight, but in a place someone would of intentionally put it so I would find it. Carla saved me.

Then last week, don't know how but I lost my GM ring. Not only the cost of this ring, but the pride of ownership. These are not given away or bought. You can only earn one. I was upset. Next morning I come in, one of our managers comes up to me with the ring. Carla saved me again. She found it up under a vehicle when she was cleaning. So I send out to you a thank you, Carla, and also to DOW for hiring her.

Sincerely,
Michael Parks
RUSSELL Chevrolet

Here's a major shout from our boss at PTCOA for Lenard Smith, who works for DOW at the Shackelford Road, Little Rock location. Matt says "Lenard is always here early and eager to work, plus he does a great job cleaning. He's a nice man and we're glad to have him".

Great job, Lenard!



Check out the pics above of our Springdale winning crew at the Springdale Christmas Parade. Here's what Ramona Meeker, NWA Area Manager had to say.....

"Our float was a Radio Flyer red wagon . The wagon handle was a back pack vacuum wand (aren't we clever?), and we had three elves making toys riding on the float. There was a total of 16 people walking, handing out candy and yelling Merry Christmas to the very large group of people who all really wanted that candy! We all had a great time! At the end of the parade, everyone jumped on the float for the ride back to the office . We sang Christmas Carols all the way back. It was a great time for everyone".

I received a call from the Rodeo people on Monday saying that we had won 1st place in the commercial division . We received a trophy and a check for \$150.00. WE REALLY ARE WINNERS !!!

Thanks to all,
Ramona

Employee of the Month is Lenard Smith

It's pretty appropriate that Lenard Smith be named DOW's Employee of the Month. If you look to your left, you'll notice that he just received a "Shout-Out" from our boss, Matt Tucker at PTCOA in Little Rock.

His Area Supervisor, Melissa Thomas has this to say about Lenard. "I enjoy interacting with Lenard. He always has a smile on his face, which is contagious. He is a team player and steps up to any needed task. Lenard is definite-

ly an asset to Dow Building Services, and I feel lucky to get to work with him."

Sounds to me like this recognition is well deserved. Congratulations, Lenard!



Lenard Smith

Kendrick Cross wins the Clean Vehicle Award



Kendrick Cross

Congratulations goes out to Kendrick Cross for winning the Clean Vehicle Award for December.

Craig Scott shared some thoughts about Kendrick. "He is new to my team of Supervisors, but he did not miss a beat in falling in line with the others. He has been efficient and effective in getting things done with his team. This is demonstrated in

how clean he keeps his truck as well".

I guess that says it all, Kendrick!



Clean Closet Award goes to Romana Parsons

The Clean Closet Award goes to Romana Parsons who cleans our Darling and Sutton accounts in Pocahontas, AR.



Jonesboro Area Manager, Kristin West, has this to say about Romana.

"She does a great job cleaning her accounts and she also manages to keep her closets clean and organized. Thank you, Romana, for the hard work you put in with Dow/Jonesboro".

Way to go, Romana!



Romana Parsons

To inquire about DOW's services or special pricing, contact Sara Hicks today at 501-791-2900 or shicks@dowservices.com.

DECEMBER BIRTHDAYS

Chance Lackey	Dec 3
Earnest Smith	Dec 3
Qunishia White	Dec 3
Jennifer Carruth	Dec 4
Rodney Thomas	Dec 5
Tamekia Sims	Dec 6
Angela Tollette	Dec 8
Ronda Parker	Dec 12
Tasha Cloer	Dec 13
Barbara Harrison	Dec 13
Carolyn Mitchell	Dec 15
Cody Mitchell	Dec 15
Kevin Williams	Dec 15
Hubbert Hodge	Dec 16
Keith Dreggors	Dec 20
Miquel Harvey	Dec 21
Delois Jones	Dec 21
Wendy Williams	Dec 22
Anita Quinn	Dec 23
Bridgette Case	Dec 23
Donald Travis	Dec 23
Urban Orcutt	Dec 24
Crystal Quinn	Dec 24
Shawn McKnight	Dec 24
Victoria Harrington	Dec 24
LaTasha Williams	Dec 26
Robert Mawhinnie	Dec 27
Erin Hagadon	Dec 27
Nicole Jenner	Dec 28
Lamesha Minner	Dec 29



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DECEMBER BIRTHDAYS, cont.

Sharkayla Toombs	Dec 29
Kelly Robinson	Dec 31

DECEMBER ANNIVERSARIES

Peggy Barnett	25 yrs
Sonya Smith	12 yrs
Cody Mitchell	7 yrs
Jacqueline Crumpton	6 yrs
Kevin Williams	5 yrs
Yolanda Arrington	3 yrs
Annie Smith	3 yrs
Jessie Ellenberger	2 yrs
Bernard Null	1 yr

Happy 
Anniversary!

Can you find my 4 other hats?



**HO
 HO
 HO**