

A publication of Dow Janitorial  
www.dowservices.com

**DOW** information

A Spotless Reputation

THE SPOTLIGHT EDITION: **KRISTIN WEST**

D: *What is your role at DOW?*  
 KW: Jonesboro Area Manager.

D: *How do you balance your career at DOW and family?*  
 KW: It is very hard to balance both, however, when you have a great team you can make it happen.

D: *What drew you to DOW originally?*  
 KW: I had an eye for detail and loved to clean.

D: *How has DOW changed since you started?*  
 KW: We have learned from our mistakes and made a better team because of those mistakes. We are a family, not just employees and co-workers.

D: *What aspect of your role do you enjoy the most?*  
 KW: I love being able to see my customers happy and also showing my employees that I will be there for help with any job.

D: *What do you like most about your job?*  
 KW: Being driven to make sure every job is done 100%.

D: *What's on your wish list for the next 10 years at DOW?*  
 KW: I wish to grow my area from 30 to 80 accounts.

D: *What advice do you have for prospective DOW employees?*  
 KW: Always give 100% no matter what!

D: *If you could change one thing about working at DOW, what would it be?*

KW: I want to see people show us, janitors, more respect than what they do.

D: *What's your motto or personal mantra?*  
 KW: When life gives you a lemon, make lemonade.

D: *Tell us three things most people don't know about you...*  
 KW: I have 8 siblings, I love being outside and my whole family races stock cars.

D: *Tell us a little about yourself...*  
 KW: I am easy to get along with as long as you keep it real with me. I have a beautiful daughter, Amya, that changed my life and gave me a purpose to live.

D: *What are three career lessons you've learned thus far?*  
 KW: I never had patience before joining the **DOW team, I've learned to be more friendly and to smile more.**

D: *What have you always wanted to try and have not?*  
 KW: Skydiving.

D: *What do you like to do in your spare time?*  
 KW: I enjoy going to the race track and racing our stock car!



“...we are all family here.”

Cont'd...

**Cont'd...** THE SPOTLIGHT EDITION: KRISTIN WEST

- D: *What do you do on your days off?*  
 KW: I love to BBQ & to have fun with friends.  
 D: **What's the weirdest thing you've ever eaten?**  
 KW: Hotdogs & Mayo  
 D: *What is your favorite thing to do in the wonderful city of Jonesboro?*  
 KW: Go to our local race track  
 D: *What would you do (for a career) if you weren't doing this?*  
 KW: **I'd love to open another restaurant like we had before my dad sold ours.**  
 D: **What's your favorite place to eat?**  
 KW: LongHorn Steak House  
 D: **Where is the best place you've traveled to and why?**  
 KW: Myrtle Beach, South Carolina because I was able to spend time with my family on the beach and at the amusement park!

**IF YOU COULD ASK OUR CEO ANYTHING...**

**Kristin asks...** "What made you want to run a business like this?"

**Dow says...** "My father owned a cleaning company so I grew up working for him. I cleaned buildings for the railroad before and after school during high school. When I was 21 I had ideas of my own that I told my father I thought we should do. He suggested if I wanted to do it that way then I should start my own company. So I did and 35 years later I have NO regrets. I've been blessed with many opportunities a ton of great people working with me and many loyal and quality customers."



**Did you know ...**

- We opened our Jonesboro Regional office September, 1st, 1998.
- DOW employees 32 people in our Jonesboro market.



- DOW acquired Riceland Foods as a customer in 2005 and it is our longest customer relationship out of this region.

- Nestle became DOW's largest customer out of Jonesboro at the end of 2019.



Hello  
**May**

**STAR WARS DAY** - May the 4th be with you. 

**CINCO MAYO** - May 5th 

**NATIONAL NURSES DAY** - May 6th 

**MOTHER'S DAY** - May 10th 

**MEMORIAL DAY** - May 25th 

## Employee of the Month is Chakita Scipho - Ellis



Meet Chakita Scipho-Ellis, our Employee of the Month for May. Chakita began working for DOW at the end of last year and has not missed a day of work since. Area Manager, Sonya Smith, says “she is dependable and an excellent cleaner. You can count on her to show up and always do a great job. Chakita has an awesome attitude and always has a smile on her face.” Sonya goes on to say, “Everyone at Steve Landers Toyota loves her too!” Way to go Chakita! Congratulations!



## Clean Vehicle Award goes to Patricia Bateman

Congratulations go out to Patricia Bateman for receiving our Clean Vehicle Award for May. Patricia works out of our Hot Springs office and started out as a Cleaner and was quickly promoted to a Supervisor, in December of 2019. Her Area Manager Andrew Klich, has this to say about Patricia. “I’m happy to have Patricia on our team. She likes to keep her vehicle as clean as she likes to see her buildings being kept. With all the driving Patricia does, it’s hard to keep her DOW vehicle clean, but she always gives it her best.” Congratulations Patricia Bateman for a job well done.



## Clean Closet Award goes to Ginny Turk



We are excited to present Ginny Turk our Clean Closet of the Month Award for May. Ginny started with DOW nearly 20 years ago, left for family time but returned to DOW a year ago this month. Ginny cleans Arnold & Blevins and her Area Supervisor, Tonia Harvey, says “not only does she keep her closet in tip-top shape, she also keeps her building looking pristine as well.” Tonia goes on to say “Ginny is one of [her] best employees and says she’s blessed to have someone like Ginny on her team that has the experience like she does Ginny always works so hard and takes such great care of her building.” Congratulations to Ginny and we are also blessed to have you in our DOW family.



To inquire about services or special pricing for **DOW Janitorial**, contact Terri Stephens today at 501-791-2900 or [tstephens@dowservices.com](mailto:tstephens@dowservices.com).

# Anniversaries

Gregory Channell	7 Years	Marcell Williams	2 Years
Alyssa Brown	5 Years	Lindsey Bates	1 Year
Betty Williams	5 Years	Rhonda Brooks	1 Year
Julius Nazzah	4 Years	Stacy Burse	1 Year
Barbara Harrison	3 Years	Alea Carnicle	1 Year
Autry Ruff	3 Years	Maurice Drayer	1 Year
Falecia Tolefree	3 Years	Brien Harris	1 Year
Kauwyanna		George Kinsey	1 Year
Yancy	3 Years	Clancy Koger	1 Year
Gregory Gipson	2 Years	Opal McCoy	1 Year
Robert		Bryan Passmore	1 Year
Mawhinnie	2 Years	Jessica Perez	1 Year
Brooke Ortiz	2 Years	Joshua Rorie	1 Year
Dionta Platt	2 Years	Jordan Thomas	1 Year
Mattie Thrift	2 Years	Virginia Turk	1 Year
Troy Vannatter	2 Years		

### Employee Referral Incentives

Tell your friends and family to apply today!

**\$25.00 after 30 days\***

**\$50.00 after 90 days\***

**\$50.00 after 1 year\***

\*Subject to employee qualification.

# Birthdays

Amy Bell	5-12
Issac Garcia	5-15
Terri Stephens	5-15
Tracy Encoch	5-16
Jacie Wolf	5-18
Alberta Hunter	5-20
Roberto Sibaja	5-21
Wilbert Johnese	5-22
Rhonda Cowan	5-23
Melanie Noland	5-23
Lane Pavatt	5-23
Edward Allen	5-24
Robert Williams	5-24
Shaquita Arnold	5-25
Sheila Conley	5-25
Raymond Smith	5-25
David Young	5-26
Melissa Adams	5-27
James Cooper	5-27
Rhonda Brooks	5-28
David Austin	5-29
Marquitta Perry	5-29
Ralph Fillinger	5-30
Valeria Lecompte	5-30
Candace Sanders	5-30



**Do you have a photo, story or a shout-out you'd like to submit to our newsletter?**

**We love to hear from our DOW team and customers!**

**Submit to [macey@dowservices.com](mailto:macey@dowservices.com)**

Devon Barker	5-1
Miranda Clayton	5-2
Patricia Dukes	5-3
Scott Young	5-4
Charles Chew	5-5
Linda Brice	5-6
Linda Cole	5-6
Julius Nazzah	5-7
Robert Williams	5-7
Anthony Hall	5-9
Jenna Ward	5-9
Sean Golden	5-10
Emma Jimenez	5-10
Ardelia Taylor	5-10
Anahi Velasquez	5-10